Telephone Practice Dialogues:

Call for a Taxi:

A: Eastside Cab Service.

B: I’d like to schedule a taxi to take me to the airport tomorrow morning.

A: Sure, SeaTac, right?

B: Yes

A: What time would you like the pick-up?

B: 6 a.m.

A: What’s your address?

B: 9999 36th Ave. NE in Bellevue

A: Right, got it. We’ll be there at 6 a.m. tomorrow morning. The price is $50.

Ordering Pizza for Delivery:

A: Domino’s. What would like today?

B: I’d like to order a pizza for delivery.

A: Okay, what size?

B: Medium pepperoni

A: We have a special today for a large pepperoni, plus 2 litres of Coke for 19.95. Would you like that?

B: No thanks, just a medium pepperoni.

A: Okay. That will be $12.95.

B: What’s your address?

A: 9999 36th Ave. NE in Bellevue

B: Okay. We’ll be there in 30 minutes or less.

Call for Carpet Cleaning:

A: Best Northwest Carpet Cleaning. How may I help you?

B: Hi, I’d like to have my carpets cleaned.

A: Okay. How many rooms do you have?

B: 2 bedrooms and a living room.

A: Any hallways?

B: No.

A: Any stairs?

B: Yes

A: Do you need your stairs cleaned?

B: Yes. Can you give me an estimate?

A: 2 bedrooms, living room, plus stairs, that will be $175, plus tax.

B: Okay. I have some stains and spots. Will those come out?

A: We have a special spot treatment we’ll do to get the stains out. There are no guarantees, but we’ll do our best to get them out.

B: Okay. When can you come?

A: Do you prefer morning or afternoon?

B: Morning.

A: We can have someone there tomorrow at 8 a.m. or Friday at 10 a.m.

B: I’ll take tomorrow at 8 a.m.

A: Sounds good. Let me get your name and address.